



John M. Pfau Library Newsletter

California State University, San Bernardino

<http://www.lib.csusb.edu>

Fall 2004

Message From the University Librarian

Welcome to the Pfau Library and our 39th year of operation. We hope you will use the many resources and services the Pfau Library has to offer. Pivotal to your success in using the Pfau Library, both “within” and “remotely” is the library’s Web site (<http://www.lib.csusb.edu>). A revised, more user-friendly site was introduced this past summer. Please check it out! Your searching should be quicker and easier. Remember that research stations are available in the Reference Department (first floor) and Info Den (fifth floor).

More and more users access library resources remotely from home and office. To gain remote access you need to be a current student, faculty, or staff member with an Internet connection and a Coyote OneCard. Connecting is as easy as typing your last name and the 14-digit number on the back of your Coyote OneCard. Connectivity instructions are detailed on the library’s home page and is on a handout available at the Reference Desk.

The Information Resources & Technology Division will host its 3rd Annual Technology Day from 9 a.m. to 3 p.m. Tuesday, Oct. 5, in the Library/Wedge buildings. Showcased will be the diversity of computer-related technological applications being used and considered on campus. Please join the library’s staff in PL-2005 — balloons and directional signs will guide the way — where electronic services and resources will be demonstrated. Enjoy hands-on opportunities, participate in raffles, and receive a Tech Day bag filled with goodies.

We are now a wireless environment! Signs are posted throughout the library. Study carrels along the west walls of the first and second floors of the library addition have electrical power to facilitate your use of laptops. These are quiet study areas and also house some of the new books recently added to our collection.

Library Olympic memorabilia from the two Olympic Games held in Los Angeles, 1932 and 1984, is on display in the Harry and Elizabeth Schofield Exhibit Cases in the first floor walk-way between the original building and the addition. Hanging between the two cases is the library’s 500,000th volume, *An Official Map of the Southwest Portion of San Bernardino County, 1891*, which was added in March 1991. In the

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‘Will you stay?’:

Bourquin Retires from Library

By Lisa Bartle

When David Bourquin was hired by Associate Library Director Marty Bloomberg, he was asked, “Will you stay?” There had recently been a librarian who was hired but left shortly after; Bloomberg didn’t want that to happen with Dave. After 22 years, Dave has fulfilled his promise to stay at Cal. State San Bernardino.



Dave came to the Pfau Library in 1982. He had a bachelor’s degree in literature, and two master’s degrees, one in divinity and the other in theology. He earned his MLS from the University of Southern California, and had worked for 11 years at the University of Redlands.

He was hired to manage both the paper periodicals and the curriculum collection. As time passed and the library’s needs shifted, Dave worked full-time with periodicals, then full-time with the curriculum collection. Through these changes Dave also worked some nights and weekends at the reference desk.

For the last few years Dave has worked tirelessly with the library’s databases and electronic periodicals troubleshooting, communicating with vendors, and implementing the SFX technology. “It’s been running my life,” he comments wryly. SFX, which allows users to search for articles across a number of databases, is no small accomplishment in itself, but even more so when you know that he continues to be the contact point for database problems. When a problem occurs, Dave drops everything, investigates thoroughly, and keeps everyone at the library informed.

Looking back on his years in the Pfau Library and at Cal. State San Bernardino, Dave says he considers himself to be “very fortunate to work in an academic environment [because] the energy is almost palpable.”

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In This Issue

New Look for the Library Web Page



Database Updates



Library Goings On



Pull-Out Guide Electronic Books

Phone Numbers

Add 880 to extensions
below for off campus.

Public Services

Library Information	5084
Circulation	5090
Reference	5091
Info Den	5092
Interlibrary Loan	5093
Periodicals	5095
Library Instruction	5118
Other	
Campus Operator	5000

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NEW LOOK FOR THE LIBRARY WEB PAGE

By Brent Singleton

Each of the past 5 years has seen a significant increase in the number of students and faculty taking advantage of our online resources from outside the library's walls. The dramatic increase in remote access to our resources had brought to our attention the difficulty some users encountered in navigating the plethora online offerings.

Novice users, unfamiliar with libraries in general and the Pfau Library in particular, were often at a loss to find even the most basic resources without mediation from a librarian. Advanced users of our databases struggled to locate basic information regarding library staff, policies, or services. In order to begin to address these issues, it was apparent that the library's Web page needed an overhaul, something less complex in hierarchy and more directive in approach.

The process for redesigning the page demanded extensive involvement from the four-person Library Web Committee as well as input from all of the CSUSB librarians. An in-depth analysis of current designs in use across the CSU system and other similar universities was undertaken; and many of the features from these pages, deemed useful or creative, were adopted but modified to fit our campus' environment. We incorporated more instructive headings such as "Find Books" and "Find Articles." We also collocated highly used links and forms, such as Interlibrary Loan and Reserves, under "Quick Links" in the left

margin of the opening screen. Furthermore, there is now a link to library "Policies & Services," and enlarged "Help" and "Faculty Support" sections to assist our remote users.

The new page is fully ADA compliant and database driven, allowing for more efficient maintenance and updating. We realize that it may take some time for some of our advanced and long-time users to get used to the new structure and look. If you prefer old alphabetical list of database, try bookmarking <http://www.lib.csusb.edu/article/all-databases.cfm>.

While our goal was reaching the mass of new and beginning library users and to better assist them in locating library resources, our hope is that all of the students, faculty, and staff will continue to enjoy the convenience and quickness offered through remote access to library resources. 🐾

Message From ...

book, the site that became the campus is located in an unsurveyed area. We look forward to adding our 750,000th volume during the campus' 40th anniversary in the 2005-2006 academic year.

When the library opened 39 years ago it housed 50,000 books. Much has indeed changed — but not our desire to provide quality service. Please take time to become acquainted with your library. Look around. Look online. Ask for assistance if you have questions. We wish you a productive, successful 2004-2005.

Johnnie Ann Ralph
Johnnie Ann Ralph

Dave Bourquin...

"Creating a library," says Dave, "is a noble thing. The essence of libraries is getting information to people, helping people to grow. Libraries offer the potential to get people on the path to wisdom. That's what makes it worthwhile; that's what has kept the work fresh and interesting."

Though Dave has been flexible in his duties, he has been steadfast in his love of religious studies. He has continued to read voraciously in that field, publishing 89 book reviews since 1980 for reviewing periodicals. He plans to take up his reading with even more vigor and write a book on the New Testament Gospel of Mark. Dave's last day in the Pfau Library was July 23. As an emeritus faculty member, everyone working in the library hopes to see Dave often as he pursues his research.

"My colleagues, the students, and the staff have enriched my life," he says, but we know that we have been the lucky ones. 🐾

Database Updates


By Stacy Magedanz

The world of electronic information resources changes constantly, and the past year has been no exception. Users of three major library databases, ERIC, Sociological Abstracts, and Criminal Justice Abstracts, will notice a new interface, known as CSA. We hope you will find this new interface more streamlined and easier to use. We expect to see further changes to the content and structure of ERIC in the near future as the U.S. Department of Education out-sources ERIC's production to a private contractor.

Last year the library upgraded its subscription to our most-used database, EBSCOhost (Academic Search Premier), to include many more full-text scholarly journals. Mergent Online, a familiar business database, now offers significantly expanded access to industry reports, investment analysis, and international company financial data.

The library also has some interesting new databases to highlight, including two major multimedia resources.

- Dekker Online: Online versions of all journals published by Marcel Dekker, mainly in medicine and other natural sciences
- Communication & Mass Media: Covers communication studies and related areas; includes many full-text journals
- Safari Tech Books Online: Computer e-books from O'Reilly, Sam's, and other notable publishers
- Classical Music Library: Streaming audio of more than 15,000 tracks of classical music, plus composer biographies and reference information
- AccuNet/AP: An extensive archive of photographs from the Associated Press wire service. (Thanks to the Office of Distributed Learning for funding AccuNet/AP.)
- Social Services Abstracts: A scholarly index covering social work and human services literature.

For questions about any of these resources, contact the Reference Desk at 880-5091. These databases and all of Pfau Library's online research tools are available from the library's homepage at <http://www.lib.csusb.edu>. 

Library Goings On

Buckley Barrett - As of June, completed four years as member and two as chair with the Legislation and Regulation Committee of the Library and Information Technology division of the American Library Association (ALA). At the same time he commenced a two-year appointment on the Intellectual Property and Technology sub-committee of ALA's Committee on Legislation. He continues as one of two CSUSB senators on the Academic Senate of the California State University (2003-2006).

Lisa Bartle - Assigned task of library instruction coordinator for 2004-2005.

Dave Bourquin - Retired from the Pfau Library after 22 years of service.


Michael Burgess - Completed two works of fiction published by Ariadne Press, *The Dark-Haired Man* and *The Exiled Prince*.

Les Kong - Appointed to a three-year term, beginning September 2004, to the Substantive Change Committee of the Senior Commission of the Western Association of Schools and Colleges (WASC). The charge of this committee is to evaluate institutional proposals for establishing off-campus and/or distance learning programs. Agreed to remain on the California Library Association's Executive Committee to fill out the past president position for a second year. This position would have been filled by CLA President Susan Hildreth, but she resigned her CLA position to become the state librarian of California

Stacy Magedanz - Published an article of literature criticism, "Public Justice and Private Mercy in Measure for Measure," in *Studies in English Literature*, Spring 2004. Published CliffsNotes study guide for St. Augustine's *Confessions*, 2004. In press for 2004, CliffsNotes study guide for "Sir Gawain and the Green Knight".

Barbara Quarton - Chairing the California Library Association's 2005 Conference Committee.

Maria Titus - Retired from the Pfau Library after 3 years of library service and 15 years of campus service.

Xiwen Zhang - Assisted in coordinating the China Yunnan Art Exhibit at the Robert V. Fullerton Art Museum, July 27-August 14, and the visit of six Chinese faculty artists. 

Library

Hours

Library
Monday-Thursday
8am-11pm
Friday
8am-5pm
Saturday
9am-5pm
Sunday
2pm-11pm

Reference Desk (First Floor)

Monday-Thursday
9am-9pm
Friday
9am-5pm
Saturday
9am-5pm
Sunday
2pm-6pm

Info Den (Fifth Floor)

Monday-Thursday
1pm-6pm
Friday
1pm-5pm
Saturday
Closed
Sunday
Closed

Periodicals Service Desk (Third Floor)

Monday-Thursday
1pm-9pm
Friday
1pm-5pm
Saturday
1pm-5pm
Sunday
2pm-6pm

Calendar of Events

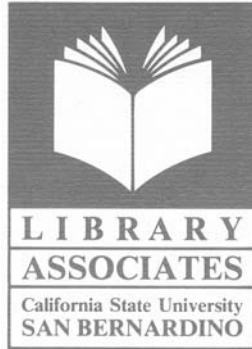
Tenth Annual Harry Rheubottom/George Webster Local History Lecture

Topic: Route 66

Saturday, May 14, 2005

September 2005

The John M. Pfau Library will
celebrate its
40th Anniversary
and the
750,000th volume



John M. Pfau Library Associates

The Library Associates was founded to promote the relationship between the University, its library, and the community, increase public awareness of the resources and services of the John M. Pfau Library, and sponsor cultural programs such as exhibits, lectures and other events. Members of the Library Associates make full use of the library, including borrowing library materials on the same basis as CSUSB students, reference assistance, and low cost interlibrary loan service.

Categories of membership:

Single/Family	\$30.00 per year
Business	\$50.00 per year
Life Member	\$250

Membership applications are available at the Pfau Library Circulation Desk, or call (909) 880-5090.



CALIFORNIA STATE UNIVERSITY
SAN BERNARDINO

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